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Posted: D. O. OkeDept: SA-015 PUBLIC SERVICE COMMISSION OF SOUTH CAROLINADate: 1-22-07Time: 7:35 **CLEC - QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME

1997-230-C
Tel West Communications, LLC

QUARTER / YEAR

4th Quarter / 2006Reporting Month: October November December

Number of South Carolina Customer Access Lines Provided:

Via Resale:	438	418	407
Via UNE-P:			
Via Other Methods:			
Total South Carolina Line Count:	438	418	407

Trouble Reports / Access Line (%)	23/5.3 %	29/6.9 %	27/6.6%
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Customer Out of Service Clearing Times (%) (Objective: <7%)	39%	45%	52%
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New Installs Completed w/in 5 Days (%) (Objective: >85% w/in 5 working days)	100%	78%	50%
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Commitments Fulfilled (%) (Objective: >85%)	NA	NA	NA
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Explanation for Objectives Not Met: All functions and intervals are controlled by the ILEC, not by Tel West.

Does company use its own switching facilities to provide services within South Carolina?

Yes ☐ No ☒

Person Making Report / Contact Information: Ginny Riggs, Director, Accounts Receivable. 206-577-6336, griggs@telwestservices.com.